

Carol L. Hedberg
Hawkeye Community College
1501 E. Orange Road, Waterloo, IA 50704
(W) (319) 296-4014
(W)chedberg@hawkeyecollege.edu

EDUCATIONAL BACKGROUND

Ed.D., Post-secondary Educational Leadership, UNI, Cedar Falls, IA, May 2007

M.A.E., Counseling, UNI, Cedar Falls, IA, 1994

B.A., English & Secondary Education, Buena Vista College, Storm Lake, IA, 1976

PROFESSIONAL EXPERIENCE

- 1997-present **College Counselor/Faculty** Student Services, Hawkeye Community College, Waterloo, IA
- Counseling experiences
 - *Offers crisis, personal, group, & special needs, counseling; consults with faculty, administrators, & staff on student issues; assesses students' academic & psychosocial needs: designs & implements appropriate individual, group & classroom curricula based on these needs; collaborates with local agencies on human service issues*
 - College student success research
 - *AQIP Retention team- assessed & promoted African-American retention*
 - *"Yes, You Can" Retention facilitator-research on student retention & suspension*
 - *First-year Experience Committee- research on strategies for student success*
 - Teaching experience
 - *Courses include Career Exploration (credit), Stress Management; Designs & presents training & workshops to students, faculty, & administration; collaboratively designed course curriculum for four courses: academic success retention pilot, career exploration, conflict management, & student leadership*
 - Supervision & budget experience
 - *Supervises master's level mental health counseling interns; supervises work study students; wrote & received substance abuse prevention Social Norms grant- supervised employees & managed budget; facilitates counseling staff meetings*
 - Academic Advising experience
 - *Advises students- degree audits, transfer advising, articulation agreements, suspensions, academic & career planning; consults with faculty & staff on curriculum concerns & needs*
 - Multicultural/diversity experience
 - *Counsels student population (6000) with 13% minority students; facilitates Study Circles (national race relations program); served on AQIP Retention team that assessed & promoted African-American retention focus; created and advises campus LGBTQA*
- 2003-present **Police Academy Stress Management Instructor** Iowa Law Enforcement Academy, Waterloo, IA
- Collaborated with professionals to assess curriculum needs
 - Designed curriculum for police professionals
 - Trained police professionals on stress management strategies

PROFESSIONAL & PUBLIC SPEAKING

State and National

- 2008 **Finding Authentic and Effective Leadership: Inner Development in Women Leaders**
League for Innovation National Conference, Denver, CO
- 2007 **The Influential Self**
ISPA/ICCSSA State Conference, Davenport, IA
- 2004, 2006 **Dealing with Difficult People**
Guest Speaker, 2006 PAS (Post-Secondary Ag.) Conference, Waterloo, IA
- 2003 **Iowa Community Colleges: The Other Higher Education Opportunity**
ISPA/ICCSSA State Conference, Des Moines, IA
- 2003 **Spiritual Balance in a Chaotic World**
ISPA/ICCSSA State Conference, Des Moines, IA
- 2003 **Yes, You Can: Moving From Suspension to Success**
League for Innovation National Conference, Phoenix, AZ
- 2002 **Social Norms on College Campuses Using Peer Educators**
ICCSSA State Conference, Cedar Rapids, IA
- 2001 **Coping with Conflict**
Postsecondary Agriculture Students of Iowa Leadership Conference, Waterloo, IA
- 2000 **Challenging Student Issues**
ICCSSA State Conference, Pella, IA
- 2001 **Leadership and Stress**
Iowa Student Senators Leadership Conference, Iowa Valley Comm. College, Marshalltown, IA
- 1999 **Using Technology in Career Exploration**
ICCSSA State Conference, Des Moines, IA
- 1998 **Navigating Technology in Career Exploration**
National Career Exploration Conference, Madison, WI
- 1994 **The Counselor's Role with the Sexually Abused Child**
Iowa School Counselors Association State Convention, Des Moines, IA
- 1993 **Surviving Sexual Abuse, K-12**
Iowa Counselors Association State Conference, Des Moines, IA
- 1993 **Handling Confrontational People**
AAUW Iowa Equity Team training, Marshalltown, IA
- 1992 **Graduate School: The Balancing Act**
Iowa School Counselors Association State Convention, Des Moines, IA

College/University Guest Instructor

- 2000-present **Identifying Students at Risk in the Community Colleges**
Guest Speaker, UNI Higher Education classes, Cedar Falls, IA
- 2004 **Conflict Management (3 ICN night classes)**
Guest Instructor, UNI Social Work Department, Cedar Falls, IA
- 2003-2006 **Counseling Strategies at the Community College**
Guest Speaker, UNI Counseling Classes, Cedar Falls, IA
- 2002 **College Drinking Panelist**
Higher Education Substance Abuse Forum, University of Iowa, Iowa City, IA
- 1993 **Recognizing and Helping Sexual Abuse Victims**
Upper Iowa University psychology department guest speaker, Fayette, IA

SERVICE

Professional

- ICCSSA President, President-Elect, Secretary, Executive Board of Directors
- Dept. of Ed. Community College Equity Assessment Team
- Interest-Based Bargaining Team, faculty representative
- ISPA/ICSSA State Conference co-chair, keynote co-chair, operations site co-chair
- Hawkeye Professional Education Association (HPEA) Executive Board
- HPEA Grievance Committee
- Chair for secretarial hiring committee
- AQIP African-American Retention & Assessing Student Concerns committees
- ICCSSA Counseling Subgroup Chair
- Pandemic Flu Committee
- Financial Aid Suspension Committee
- Student Health Services organization team
- Global Education Committee
- Equity Committee
- Department of Education School Evaluation Team
- Level I Child Abuse Investigator
- Student-at-Risk Coordinator
- MCNS Title IX/Section 504 Coordinator
- Coordinator and judge for District IHSSA Speech Contest
- AFS advisor (foreign exchange program)
- AEA Media Advisory Committee
- Iowa Strengthening Families Program Training

Community

- Upper Midwest Region conflict management team
- Pastor-Parish Relations Board Chair
- Church Elder
- Red Cross disaster counseling
- Plains Area Mental Health Agency Board of Directors
- Salvation Army volunteer
- RAGBRAI Information Center Chair
- National Child Abuse Prevention Council of Sac County
- Services for Abused Women crisis line volunteer
- Pastoral Search Committee
- NICC adult literacy tutor
- Chrysalis Women's Support Group organizer/facilitator
- Jefferson County Central Committee vice-chair
- Volunteer Speech Coach
- Church choir